

# MAKING THE 811 SYSTEM MORE EFFICIENT

## HOW EXCAVATORS CAN HELP

### WHEN MAKING LOCATE REQUESTS...

#### PROVIDE QUALITY INFORMATION

1. Specific dig site location & dimensions
2. Correct contact name & phone number
3. Detailed description of work being performed



#### MANAGE TICKET QUANTITY

1. Give sufficient notice
2. Eliminate unnecessary requests
3. Stop locates on completed jobs



LEARN MORE WAYS TO HELP  
VISIT [CALL811.COM/EXCAVATOR](https://call811.com/excavator)



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## HOW HOMEOWNERS CAN HELP

### READY TO START DIGGING?

# 75%

of U.S. homeowners plan to dig on their property this year

# 79.1%

Said they would consider hiring a contractor

#### PROJECTS:

- Planting a tree or shrub: **74%**
- Building a fence: **28%**
- Building a deck or patio: **24%**
- Installing a mailbox: **20%**
- Something else: **8%**



**49.3 Million** Americans will put themselves and their communities at risk by not contacting 811 before digging.



**SAFETY IS IN YOUR HANDS.  
EVERY DIG. EVERY TIME.**

#### 1. NOTIFY

Call 8-1-1 or make a request online two to three days before your work begins. The operator will notify the utilities affected by your project.

#### 2. WAIT

Wait two to three days for affected utilities to respond to your request. They will send a locator to mark any underground utility lines.

**2-3**

#### 3. CONFIRM

Confirm that all affected utilities have responded to your request by comparing the marks to the list of utilities the 8-1-1 call center notified.



#### 4. RESPECT

Respect the markers provided by the affected utilities. The markers are your guide for the duration of your project.



#### 5. DIG CAREFULLY

If you can't avoid digging near the markers (within 18-24 inches on all sides, depending on state laws), consider moving your project location.



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VISIT **CALL811.COM/START-  
HERE/HOMEOWNERS**

